# ■ 1976-March 2003

	The Ricoh Group's Major Activities		r's Recognition of oh Group's Major Activities	Woi	rldwide Trends
1976	Establishes Environmental Promotion Section			1971	Environment Agency set up
1990 December	Sets up Environmental Administration Office			1977	Ramsar Convention adopted United Nations Conference on Desertification held
1992 February March	Establishes Ricoh General Principles on the Environment FT5570 copier awarded the BAM (initial version)				UNEP Conference held Montreal Protocol adopted
1993 March	Ricoh achieves total elimination of ozone-depleting substances (specific chlorofluorocarbons (CFCs), specific	1993 May	Ricoh UK Products' copier photosensitive drum recycling technology receives the Queen's Award in		London meeting (set phaseout of CFCs and HCFCs) Recovered Resource Use
May	types of halon, carbon tetrachloride, etc.).  Announces the recycled product design basic policy and implements recyclable design level 1	September	the U.K. Ricoh UK Products' power consumption reduction activities receive Business Energy Awards Grand	1992	Promotion Law enacted UN Conference on Environment and Development (Earth
May December	Launches materials labeling on plastic parts The Ricoh Group achieves total elimination of ozone- depleting substances (specific chlorofluorocarbons		Prize.		Summit) held Energy Saving Law revised The First Conference of Parties
1004 Assessed	(CFCs), specific types of halon, carbon tetrachloride, etc.).	1004 M	D'ad III Daday da a'a day a day		to the United Nations Framework Convention on Climate Change
1994 August November	Completes the Comet Circle concept Implements labeling of materials and grade on plastic parts	1994 May	Ricoh UK Products' copier photoconductor drum recycling technology receives the European Better Environment Award for Industry.		(COP1) held Law for Promotion of Sorted Collection and Recycling of
1995 February October December	Holds First Ricoh Company Environment Conference Announces International Energy Star certified products Ricoh Gotemba Plant acquires ISO 14001 certification	1995 March	Ricoh receives the Minister of International Trade and Industry Prize in resource-recovery development projects for its efforts in environment-conscious		Containers and Packaging enforced International Energy Star
	(the first certification given by a Japanese certification organization).		product assessment and recyclable designs.	1996	Program started ISO Environmental Auditing Standards of Environmental
1996 July	Ricoh UK Products acquires BS 7750/ISO 14001 certification.				Management System established
1997 March	Sets management of 79 types of chemical substances	1997 March	Ricoh Corporation (the U.S.A.) wins Energy Star Copier Prize.	1997	International Energy Star Award launched by EPA COP3 (Kyoto Conference) held
1998 April May	Ricoh establishes the Recycling Division.  Issues the Ricoh Group Green Procurement Guidelines	1998 December	Ricoh ranked number one in the Second Corporate Environmental Management Level Survey by the	1998	Kyoto Protocol adopted Eco Partnership Tokyo
October	Ricoh Fukui Plant achieves a 100% resource recovery rate (Zero-Waste-to-Landfill).		Nihon Keizai Shimbun newspaper.		Conference held Law concerning the Promotion of Measures to Cope with Global
1999 January September	Issues the <i>Ricoh Group Environmental Report 1998</i> Ricoh announces results of its first environmental	1999 November	Ricoh wins the IEA Demand-Side Management Award of Excellence in the recently created Copier of	1999	Warming enacted Revised Energy Saving Law
·	accounting.		the Future Division for its energy-saving technology.		enforced PRTR Law enacted
2000 January February	Ricoh acquires Eco-Mark certification for 28 copier models.  Ricoh's digital multifunctional copier, the imagio	2000 March	Ricoh Corporation receives three awards from the Energy Star Program: 1) 2000 Energy Star Excellence in Consumer Education Award, 2) Labeling Partners	2000	Law Concerning the Promotion of the Procurement of Eco- Friendly Goods and Services by
March	MF6550, acquires Type III Environmental Impact Disclosure from BVQI (Sweden). Holds the 1st Global Recycling Conference		of the Year Award, and 3) Office Equipment Partner of the Year Award (for the fifth consecutive year, the Energy Star Award).		the State and Other Entities promulgated Basic Law for Establishing a
March	Totals the 1st Global Recycling Conference	June	Ricoh wins Grand Prize in the 10th Corporate Contribution to Society Awards organized by the Asahi Shimbun Foundation.		Recycling-Based Society enacted Waste Management and Public
		December	Ricoh ranks first for the third year in a row in the 4th Corporate Environmental Management Level Survey		Cleansing Law revised Law for the Promotion of
	Ricoh announces its participation in e-mission 55. imagio MF6550RC, an environmentally conscious digital	2001 July	organized by the Nihon Keizai Shimbun.  Ricoh receives the highest eco-rating of AAA in the photographic and office equipment categories from		Utilization of Recyclable Resources enacted Law Concerning the Promotion
	copier, is marketed for rental use.		Innovest Strategic Value Advisors, a U.S.A. investment research company, and ranked first among nominees.		of the Procurement of Eco- Friendly Goods and Services by the State and Other Entities
		December	In a survey conducted by the Financial Times, a U.K. business newspaper, Ricoh is chosen by global CEOs as the world's seventh most respected company in the	2001	enacted Ministry of the Environment (Japan) established
2002 January March	The first Ricoh Green Procurement Meeting is held.  The Ricoh Group's main production sites in the world achieve a 100% resource recovery rate (Zero-Waste-to-	2002 February	"most environment-conscious" category. Ricoh President Masamitsu Sakurai receives the 22nd Mainichi Economic Management Award.		The first Conference on the Creation of Wa no Kuni held Law for Recycling of Specified
April	Landfill).  Ricoh announces its participation in the UN Global	May	Ricoh ranks first in the world in environmental and social/cultural aspects for office equipment and home		Kinds of Home Appliances enacted
September	from the Japan Environmental Management Association	August	appliances in the corporate responsibility rating conducted by Ökom GmbH (Germany) .  Ricoh wins an award of excellence at the 18th		Law Concerning the Promotion of the Procurement of Eco- Friendly Goods and Services by
November	for Industry (JEMAI).  The Noise Testing Center of Ricoh Omori Plant acquires ISO/IEC17025 certification from the NIST (the U.S.).		Corporate Public Relations Awards.		the State and Other Entities enforced in full scale COP7 held
December	The Ricoh Group implements the first commendation of the Ricoh Sustainable Development Award.			2002	The World Summit on Sustainable Development (Johannesburg Summit) held
2003 January	Ricoh establishes the Corporate Social Responsibility (CSR) Division.	2003 February	The imagio MF6550RC, a recycled digital copier,	2003	The EU Directive on Waste Electrical and Electronic
			wins the award of excellence and the Nikkei Sangyo Shimbun Award from the 2002 Nikkei Superior Product and Service Awards.		Equipment (WEEE) comes into effect.  The EU Directive on the
					Restriction of Hazardous Substances in Electrical and Electronic Equipment (RoHS)
					comes into effect.

<sup>\*</sup> For details, see Ricoh's web site. (http://www.ricoh.com/environment/global/index.html)

## The Ricoh Group's Activities

#### Holds the 13th Ricoh Nature Seminar 2003 April Yokohama Training Center, Ricoh Human Creates Co., Ltd. acquires ISO April 14001 certification

April Lanier Espana S.A.U. acquires ISO 14001 certification.

Ricoh installs a neon sign fully powered by natural energy in Osaka. April

Kakegawa office of Shizuoka Ricoh Co., Ltd. and Kakegawa Service Station May of Ricoh Technosystems Shizuoka service station are recognized as No.1 and No.2 advanced establishments, respectively, in the field of waste reduction and recycling by Kakegawa, Shizuoka Prefecture.

June Ricoh Group's second parent-child nature school held

Ricoh establishes environmental regulations for paper products. The third environment month commemorative se June

Inne The Ricoh Group issues Sustainability Report 2003.

Inly The first Global Recycle Technical Meeting held

Eight Nagoya city establishments of the Chubu Branch of Ricoh July Technosystems CO., Ltd. are recognized as "eco establishments" by Nagoya,

Aichi Prefecture.

August The imagio Neo 352/452/221/271 series equipped with QSU energy

conservation technology introduced

The 12th Ricoh Company Meetings for Environmental Volunteer Leaders August

held

Ricoh Group holds the third parent-child nature school August

Ricoh holds Green Procurement Fair 2003. August

August Aficio 2035/2045 wins Hungary's first Type I Eco-Label for office

The Ricoh Group issues the English version of the Sustainability Report September

2003.

September The second Ricoh Forest Seminar (Nature Seminar) held

Nagano Ricoh wins Nagano Eco Circle gold rating from Nagano city under September their ecology certification system

Ricoh and IBM Japan co-sponsor the Asia-Pacific round of 2003 WEC IEF, September

organized by the World Environmental Center (WEC). September Ricoh Engineering acquires ISO 14001 certification

October The 3rd Ricoh Nature Seminar Intermediary Course held

The 14th Ricoh Nature Seminar held October

Eco Collaboration Web Access application package introduced November

Ricoh co-sponsors G-ForSE2003, jointly organized by the United Nations November

Environment Programme (UNEP) and the Global Sports Alliance (GSA).

November imagio MF5570RC/MF7070RC environmentally conscious multifunctional digital copiers introduced

The 2nd Environmental Site Report Information Exchange Meeting held November

Participates in Eco Products 2003 December

The 13th Ricoh Company Meetings for Environmental Volunteer Leaders December

Ricoh implements Ricoh Group's Code of Conduct and Ricoh Group's CSR 2004 January

Charter

Ricoh Asia Pacific Pte Ltd. (Singapore) acquires ISO 14001 certification. January Suzuka local office attached to Yokkaichi office of Ricoh Technosystems January

Chubu Branch is recognized as "eco establishment" by Suzuka, Mie

The 15th Ricoh Nature Seminar held

imagio Neo 752 equipped with energy conservation technology HYBRID February

QSU and imagio Neo 602 equipped with QSU energy conservation

technology introduced

Toyama office of Ricoh Technosystems CO., Ltd.'s Chubu Branch is February recognized as "eco establishment" by Toyama Prefecture.

The 10th Ricoh Group Environmental Conference held

Saga Ricoh is recognized as "eco shop" by Saga Prefecture February

February The 3rd Ricoh Group Green Procurement Conference held February IPSiO G707/G505 GEL JET Printer equipped with high-speed duplex

function introduced

March The 9th International Procurement Conference held March The 14th Ricoh Company Meetings for Environmental Volunteer Leaders

February

Ricoh Group's fourth parent-child nature school held

# Society's Recognition of the Ricoh Group's Activities

2003 April Ricoh receives the Grand Prize of the 12th Global Environment Awards.

Ricoh receives the 2003 WEC Gold Medal. May

Ricoh receives the Grand Prize and Sustainable Web Site Prize of the 3rd Annual ECO-Web Awards from Ecology Symphony.

Ricoh Elemex Corporation's Okazaki Plant receives a letter of appreciation from Okazaki, Aichi Prefecture for its social contribution.

June Ricoh's Research and Development Division wins a superiority award from the 30th Environmental Awards, which is sponsored jointly by the Hitachi Environment Foundation and the Nikkan Kogyo Shimbun, Ltd. and assisted by the Ministry of the Environment.

The Ricoh Group's Sustainability Report 2002 receives the Consistent Performance Prize at the 6th Green Reporting Awards in 2003.

June Ricoh Fukui Plant's fiscal 2002 environmental report wins the Prize for Site Reports at the 6th Green Reporting Awards 2003.

October Ricoh UK Products receives the Grand Prize in the UK Excellence Awards CSR Division.

October Ricoh's neon sign powered by natural energy receives the fiscal 2003 Good Design Prize

October NRG Italia receives the Special Prize from the 6th Eco High-Tech Awards, sponsored by the Italian Ministry of Environment and other organizations.

November Ricoh receives Minister for Economy, Trade and Industry Award in the 6th Green

Purchasing Awards.

November "ECO TODAY" environmental web site for children receives an Award of Excellence in the 2003 Environment Goo Awards.

2004 February imagio Neo 752/602 series receives the Energy Conservation Center Chairman's Prize in the 14th Energy-Saving Awards.

February Ricoh Unitechno receives the "Director-General of the Agency of Natural Resources and Energy Award for Excellent Energy Management Plant" for electric divisions at the fiscal 2003 Energy Conservation Month Commendation

February Ricoh Chubu Sales Group receives the Nice Assistance Award (Aichi Prefecture) in the One More Life Employee Volunteer Awards from the Ministry of Health, Labor and Welfare for its "Green Promotion" local environmental conservation project.

March The Ricoh Group wins "AA" for environment rating from the Tohmatsu

Evaluation and Certification Organization.

Ricoh receives the Amateur Judge Prize in the 4th Annual ECO-Web Awards from Ecology Symphony

## Subsequent Events

The Ricoh Group's Sustainability Report 2003 receives the Consistent Performance Prize at the Seventh Green Reporting Awards 2004 (three years in a row).

Ricoh Fukui Plant's fiscal 2003 environmental report wins the Prize for Site Reports at the Seventh Green Reporting Awards 2004 (four years in a row).