### RIGOH

### Ricoh's Medium-Term Management Strategy

March 15, 2005

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President and CEO
Ricoh Company, Ltd.

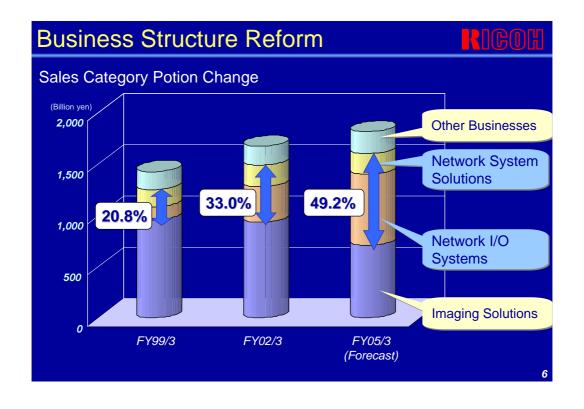
### **Agenda**

- 14th Mid-Term Plan Review
- 15th Mid-Term Plan Outline

### 14th Mid-Term Plan Review



Business Structure Reform		RIGOH
Review of Main Strategies		
Strategy	Deployment	Results
B to C Transition	<ul><li>Color Line-up Strengthening</li><li>Strong Engine Launch</li></ul>	Color ratio increased (FY02/3) (FY05/3 Q3) Japan 18% → 34% Overseas 7% → 29%
High-speed Machine Expansion	<ul><li>Ricoh Printing Systems Consolidation</li><li>Sales Strengthening</li></ul>	High-speed machine share gained
Solution Business	<ul><li>Solution Platform Offering</li><li>Customizing Ability</li><li>Strengthening</li><li>One stop, Total solution</li></ul>	Major account deal expanding



### 15th Mid-Term Plan Outline (FY06/3 - FY08/3)

### **Group Vision**



### Winner in the 21st Century

- Carry out all our activities based on "Customer driven" and highly appreciated by the customers.
- Provide new value with the customers continuously, and establish rock steady relationship, and as a result we are continuing our growth and development.
- Ricoh-like values should be clearly recognized by stakeholders, and the Ricoh brand globally established.

Customer

1. World No.1 Product

Customer

2. Solid Relationship with Customers

Employee

3. Vital and Motivated Culture

Shareholder 4. Performance Excellence

Society

5. Responsible Action as a Corporate Citizen

Corporate Value Increasing

# (2004-2007) Market size Color MFP Color LP Y04-'07 CAGR - B/W market is matured, but market is huge and steady - Color market has a great opportunity to grow

### Market Environment (Customer)

RIGOH

### **Customer Needs**

- One Stop Service, Total Solution
- IT System Downsizing
- Colorization
- Available anytime, anywhere

### Market Environment (Competitor)

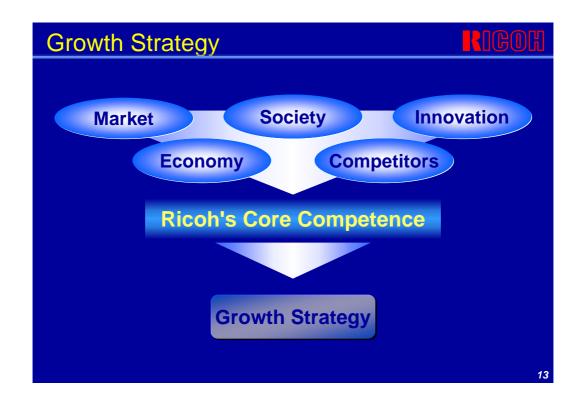


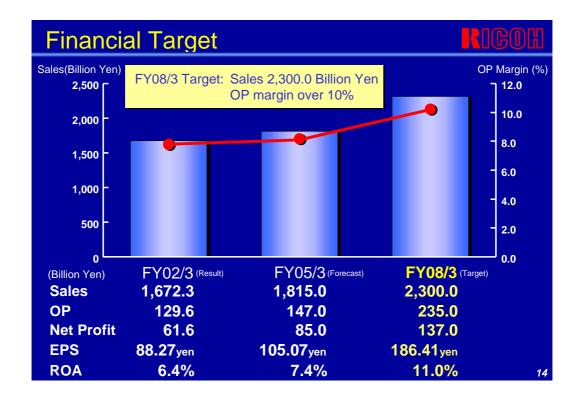
### **Tough Competition**

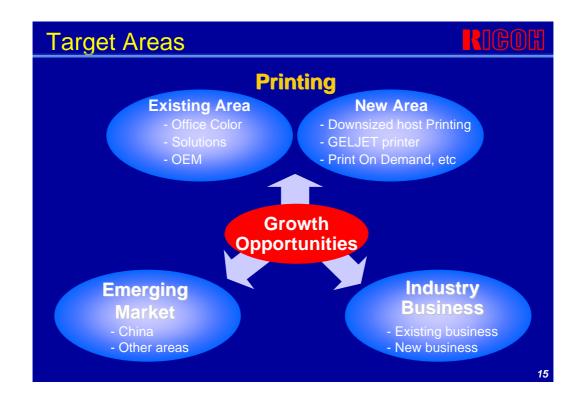
- Colorization Strengthening
- Focusing Market
- Low Pricing
- Solution Offerings

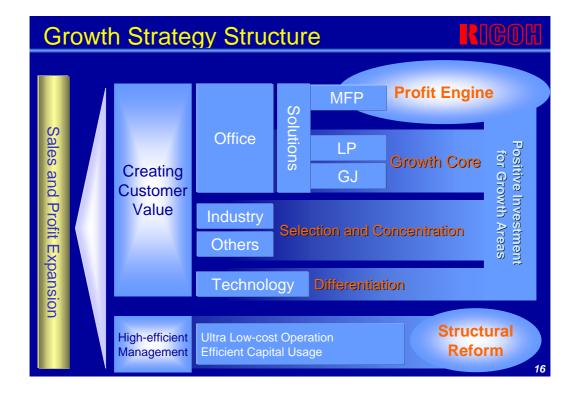
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### Strategy by Segments



### Office

MFP

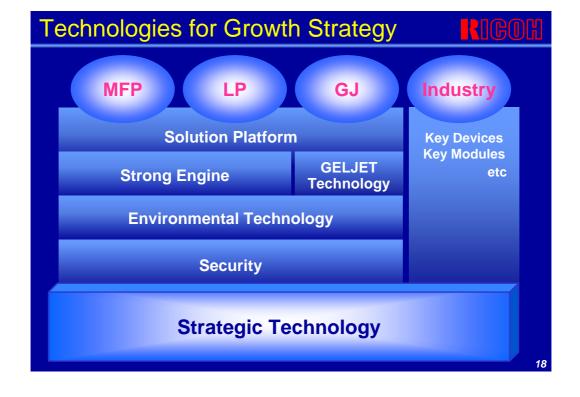
- Renewal of Color Line-up
- Improving Profitability by Solution Business

- **LP&GJ** Enter High-end Production Printing Business
  - Low-end Products Strengthening

- **Industry** Selection and Concentration
  - Positive Investment for Growth Areas

**Management** 

- Core Process Reform (e.g. SCM)
- R&D Site Optimization



### RIGOR **Toward New Growth Stage Investment for Growth** - Acceleration of Colorization - R&D Strengthening - Selection and Concentration **Profit** - Structural Reform Contribution Precedent Investment **Growth Engines** - MFP (profit engine) - LP (growth core) - GJ (growth core) - Industry (selection & concentration) FY03/3 FY04/3 FY05/3 FY06/3 FY07/3 FY08/3 **New Growth Stage Cash Creation** Investment for Growth 19

## FY08/3 Target Sales 2,300.0 Billion Yen Net Profit 137.0 Billion Yen Corporate Value Increasing



The Company bases the estimates above on information currently available to management, which involves risks and uncertainties that could cause actual results to differ materially from those projected.